



TECHNOLOGY • INNOVATION • DESIGN

# COMPANY PROFILE 2020





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# TECHNOLOGY FOR EVERYONE



# COMPANY INTRODUCTION

**BLUCOM IT IS A LEADING PROVIDER OF MANAGED IT SOLUTIONS FOR BUSINESSES & HOMES.**

We provide our clients with great products, excellent service & peace-of-mind. With this as our lead we focus on building strong business relationships with our clients thereby creating beneficial & complimenting services.



## OUR FEATURES

- » PARTNERSHIP & ORGANISED
- » CUSTOMER SATISFACTION
- » PROFESSIONAL SERVICE
- » TECHNOLOGY & SECURITY
- » STABILITY & RELIABILITY

## OUR VALUES

- » ACCOUNTABILITY, INTEGRITY & OWNERSHIP
- » COMMITMENT & EXCELLENCE
- » EMPOWERMENT & CORE VALUES
- » TRUST & CONFIDENCE
- » SOLUTIONS, SERVICE & SUPPORT

# OUR VALUED CLIENTS



# WHAT WE OFFER

## PRODUCTS

From breakthrough hardware to time-honored software, we offer support, sell & salute those amazing products that has changed technology & our lives forever. Our products range from computer & laptop hardware & software, to networking, repairs & upgrades & a whole lot more.

## SERVICES

Business & technology are inextricably linked & the demand for technology in business is rapidly growing. Technology helps clients resolve their most critical challenges. Our services range from computer & laptop hardware & software, to networking, repairs & upgrades & a whole lot more.





Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

# WHAT WE OFFER

## EQUIPMENT

We provide & maintain a range of IT related equipment including systems, computers, laptops, printers, software, peripherals, accessories, security, gaming, components, audio visual, smart home, storage & many more. If you're looking to acquire new equipment, or you need help with the equipment you have, we're here to help.

## SOLUTIONS

Our team is made up of experienced & qualified IT professionals. Whether you are looking for an ad-hoc service, or a fully managed IT solution we will ensure that you are provided with flawless support. We offer a list of complete IT solutions for both home, home office & business purposes.





## **WHAT WE OFFER**

### **INSTALLATIONS**

We can manage all installations, allowing you to concentrate on your day to day business operations. Our team will help you through the entire process, to allow you to use your new equipment, whatever it may be, as soon as possible. We offer a range of installation services to suit all your needs.

### **REPAIRS**

We repair & maintain computers, PC's, servers, laptops & systems. We build, configure & install new hardware & components & can assist in updating software & maintain computer networks. We provide computer hardware, maintenance, repairs & upgrades as well as software support at your home or place of business.





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# WHAT WE OFFER

## SUPPORT

Don't have the budget for an internal IT staff member? Are the day to day IT challenges taking up the time of one of your staff who has other duties to perform? Have peace of mind of knowing your IT is being kept in good working order, whilst freeing up other staff to perform their roles properly.

## SUPPORT CONTRACTS

Support Contracts offer reduced IT costs through better up time & the prediction of potential problems. Support Contracts offer the efficient management of any crisis by reacting quickly & effectively by identifying the root cause & restoring operation promptly and professionally.











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**THANK  
YOU**



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